



# Introduction to Collaborative Working

**Introduction to Collaborative Working** is an online half-day course. The course is delivered by Josh Choong, Director, Institute for Collaborative Working Australia. The course offers a baseline introduction to Collaborative Working as a business discipline.

**Introduction to Collaborative Working** is suitable for supervisors and team leaders, as well as for staff engaged in customer or partner facing activities where collaborative working is crucial for successful delivery, and also for those simply looking to understand the basics of collaborative working principles. The course is suitable for those encountering a collaborative environment for the first time.

Course content includes an overview of Collaborative Working and the ISO 44001 standard for collaborative business relationships. The course elaborates major dimensions of Collaborative Working and focuses specifically on highly relevant knowledge areas in accordance with ISO 44001. The course also highlights the impacts of behaviours and the benefits of working together for front line staff and operational teams.

Topics covered include:

- defining Collaborative Working and understanding collaborative business relationships,
- benefits realisation and examples,
- collaborative cultures and behaviours,
- ISO 44001 and Collaborative Business Relationship Management framework and lifecycle,
- Relationship Management Plans including leadership, governance, value creation, knowledge management, risk management, measurement, and exit strategy.

## Course Dates\*

2025 course dates coming soon!

\*Course dates are subject to minimum delegate numbers. In the event of cancellation, delegates have the option to transfer their registration to a future course date.

## Cost

**\$440 (including GST)**

Payment is by direct bank transfer or credit card.

**10% discount is available for ICWA Members.**

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